
ST. MARY'S TREATMENT
CENTRE – Minor Injury & Ailment
Unit



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6. Summary



- The Minor Injury and Minor Ailment unit is a Nurse lead Service treating patients seven days a week, 365 days of the year
- Opening hours are: Monday to Friday from 7.30am until 10.00pm
- Weekends and Bank Holidays the unit is open from 8.00am until 10.00pm
- We see adults and children for both minor injuries and minor illness
- We are able to provide x-ray services for all hours of service where there is a need to identify a fractures of the limbs. We hold 2 Fracture clinics a week and a weekly review clinic
- The unit has a large adult waiting room, a designated children's waiting room and 11 consultation cubicles. Further provision of cubicles is planned
- We also have a Pharmacy store on site and are able to provide patients with required medications at the point of discharge. We can also provide the patient with a prescription if they require a specific medication that we do not hold on site.

- The Minor Injury and Minor Ailment Unit is Nurse Lead. This means that all the patients are seen , treated and discharged by highly experienced and qualified Nurse Practitioners
- The Team is lead by the Service Manager and Lead Nurse and supported by the Senior Management Team which consists of the Hospital Director and the Operations Manager. There is management cover for all hours of the service provided
- There is a designated Senior Nurse Practitioner who takes the role of Nurse in Charge for each shift
- Supporting the Senior Nurse Practitioners are the Associate Nurse Practitioners
- Health Care Assistants (HCAs) support all level nurses within the unit from dressing wounds to performing observations on the patients

Examples of the service provided:

- Remove Sutures
- Suture and close wounds
- Remove foreign bodies from ears, noses etc
- Remove splinters
- Dress minor wounds, cuts and grazes
- Apply plaster of paris to fractured limbs
- X-ray arms and legs
- Provide emergency contraception
- Provide health care information
- Sprains and strains
- Broken bones to arms, leg and feet
- Wound infections
- Minor burns
- Minor head injuries
- Insect and animal bites
- Minor eye injuries
- Minor injuries to back and shoulder
- Sore throats
- Mild coughs
- Earache
- Minor rashes

If patients present with the symptoms below we will Assess and redirect the most appropriate way including 999 ambulance to Acute Trust

Chest Pain

Breathing difficulties

Major injuries

Severe Stomach Pains

Pregnancy related conditions / problems

Women's problems

Allergic reactions

Overdoses

Alcohol related problems

OR

CONDITIONS LIKELY TO REQUIRE HOSPITAL ADMISSION

- On average we see between 120-130 patients a day
- 99% of the patients are seen treated and discharged within the governments targets of 4 hours
- Over 90% of the patients attending the unit are assessed by a clinician within 30 minutes of arrival

- See and Treat operates during the opening times of the unit
- It is run by a Senior Nurse Practitioner with advanced skills
- The system is designed to filter out patients who have very simple health needs (simple cut, cough, cold, sore throat) and are able to be seen, treated and discharged from the initial assessment stage within 10minutes.
- This system is ideal for working people as it is quick safe and effective and allows them to return to work

- The Minor Injury / Ailment unit is a fast and easy access to a clinician seven days a week 52 weeks a year making patient access easy
- Patients can be treated for either injury or ailment at the unit or both
- Pharmacy store on site and are we able to provide patients with any required medications at the point of discharge if stocked
- The facilities at St Mary's are maintained to a high standard with a designated children and separate adult waiting area with ample consulting rooms
- Adequate car parking onsite which is especially convenient to patients at the evenings and weekends as the car park is only used by the patients using this service
- The service greatly supports the Emergency Departments, Out of Hours service and local GP Practices in offering an alternative service